

To all our Patients,

With the emergence of the COVID-19 health crisis, our office has made some changes to help protect you as well as our other patients. We think that you will agree that these are reasonable precautions given the seriousness of this issue.

- If at all possible, we would prefer that you arrive unaccompanied to your visit. This will decrease congestion in the waiting room and prevent unexpected transmission of disease. We understand that you may require somebody to drive you to your appointment. Our request is that any individuals accompanying you remain in their vehicle, rather than in our lobby, during the visit.
- Sometimes there are medical reasons why you may need somebody to accompany you to your appointment. In these circumstances we would ask that no more than 1 person accompany you to the exam room.
- Also, if you have a cough, fever, shortness of breath or have traveled outside of the United States in the last 14 days, we will offer to reschedule your appointment.

We appreciate your participation in these safety precautions that we are taking to reduce the risk of disease transmission.

Thank you, Crater Lake Surgery Center